



FOR IMMEDIATE RELEASE

United Way of Benton & Franklin Counties Offers Free, Online Tax Filing through MyFreeTaxes.com

KENNEWICK, WA - MONDAY JANUARY 26, 2026 – As tax filing opens, United Way of Benton & Franklin Counties announces the launch of United Way's free tax filing through My Free Taxes® for the new tax season.

My Free Taxes lets U.S. tax filers who earned less than \$89K last year file their federal and state taxes online – for free. Since 2009, My Free Taxes has helped people across America file more than 1.5M returns, save \$318M in tax prep fees, and receive over \$2.1B in refunds.

On average filers spend \$200 to hire a tax preparer, but with My Free Taxes, people have an easy, free option that will get them all their tax credits and deductions – with tax guides and IRS-trained phone support.

Most filers complete their taxes in under one hour. You can file your taxes from your phone, tablet, or computer. The platform guides you through the process to guarantee you get your maximum refund. Through April 15, 2026, filers who need help can call 1-866-698-9435 daily, from 10 am 8 pm ET. From April 21 through Oct. 15, that support will be available Monday through Friday from 10 am-6 pm ET. The Help Line — in English and Spanish — is supported by 211 call specialists, trained by the IRS. (211 is the 24/7 go-to resource that connects people to locally available help. It's supported by United Way and available in 99% of the U.S.)

My Free Taxes also has tax guides for small business owners, gig economy workers, and owners of home-based childcare centers, and for filers impacted by federally declared disasters.

Find them at MyFreeTaxes.com.

My Free Taxes can reduce tax stress for filers, and guarantees that tax returns are accurate, and that you get you your maximum refund. The program screens for credit and deduction eligibility, like the Earned Income Tax Credit and Child Tax Credit.

United Way provides My Free Taxes in partnership with the IRS's Volunteer Income Tax Assistance (VITA) program to help qualified filers prepare their tax returns online. MyFreeTaxes is part of United Way's efforts to help everyone in every community build financial security.

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